

CITY MANAGER'S REPORT DECEMBER 14, 2021

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March	\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April	\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May	\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June	\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July	\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August	\$473,342.17	\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September	\$575,867.17	\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October	\$615,499.23	\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November	\$488,924.69	\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December		\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March	\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April	\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May	\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June	\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July	\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August	\$121,311.92	\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September	\$128,969.57	\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October	\$133,559.38	\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November	\$109,105.34	\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December		\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March	\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April	\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May	\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June	\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July	\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August	\$13,053.66	\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September	\$15,046.80	\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October	\$19,801.71	\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November	\$14,707.98	\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December		\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February	3,290	2,759	2,471	2,522	2,161
March	3,293	2,880	2,519	2,516	2,199
April	3,321	2,819	2,552	2,502	2,248
May	3,364	2,847	2,533	2,482	2,301
June	3,396	2,931	2,588	2,439	2,326
July	3,461	2,976	2,582	2,407	2,411
August	3,505	3,069	2,622	2,380	2,370
September	3,523	3,072	2,669	2,370	2,373
October	3,536	3,127	2,664	2,305	2,443
November	3,548	3,186	2,695	2,357	2,433
December		3,201	2,715	2,387	2,458

HUMAN RESOURCES:

The Parks Department welcomed a new employee on November 8th. **Byrale Carter** was hired for the position of Athletics Coordinator.

The Pet Adoption Center welcomed a new employee on November 15th. **Ethan Phillips** was hired for the position of Animal Services Officer.

The Police Department welcomed two new employees on November 29th. **Kathleen Ann Mascarenas** was hired for the position of Police Officer Trainee and **Desiraye Torres** was hired for the position of Telecommunicator.

The Court welcomed two new employees to the position of Deputy Court Clerk. **Light Equipment Operator Joshua Ramirez Figueroa** was promoted on November 27th and **April Edwards** was hired on December 6th.

The **Parks Department** will be welcoming three new Light Equipment Operators. **Nathan Loris** will begin employment on December 16th. **Nelson Beltran Santiago** will begin employment on December 20th and **Luis Casillas-Vicente** will begin employment on December 21st.

Congratulations to Adam Trujillo on his promotion to Activities Center and Special Events Manager on November 13th.

Congratulations to Lauren Curtin on her promotion to Full Time Telecommunicator on November 13th.

Congratulations to Andrea Contreras on her promotion to Human Resources Clerk on November 27th.

Congratulations to Sara Clark on her promotion to Records Management Coordinator on November 27th.

Congratulations to Genelle Rodriguez-Otero on her promotion to Juvenile Case Manager on November 29th.

The City is currently taking applications for the following positions:

Animal Services Officer
Part Time Telecommunicator
Part Time Recreation Aide
Firefighter/EMT, Paramedic Preferred

PLANNING AND DEVELOPMENT

Courtney Fye, Building Official Secretary

- Passed the exam and earned her Permit Tech Certification

Eric Moree, Building Inspector

- Passed the exam and earned his Residential Mechanical Inspector Certification
- Passed the exam and earned his Residential Combination Inspector Certification

Michael Beard, Building Official

- Passed the exam and earned his Residential Plans Examiner Certification
- Passed the exam and earned his Commercial Mechanical Inspector Certification
- Passed the exam and earned his Commercial Combination Inspector Certification

FIRE DEPARTMENT

The Fire Department is excited to receive “The Best of Central Texas 2021” recognition.

POLICE DEPARTMENT

Records Clerk Brandi Brothers was thanked by a citizen who she helped with a Records Request.

Officer Eric Woodruff was thanked by a citizen who he helped with a toll tag issue she was having.

Police Administration hosted a breakfast for Police Department personnel on December 2nd.

LIBRARY

Happy Holidays! The Stewart C. Meyer Harker Heights Public Library has been celebrating all month with a variety of in-person programs, kits, booklists, virtual programs, and more! Families were encouraged to enjoy our “Sweet Treats” and to make new holiday traditions. This month our **Virtual Science Time** on Wednesdays at 2:00 p.m. has focused on baked and no-bake recipes. Both the **Kids Cooking Kit** and the in-person **Kids No-Bake workshop** used math, direction following, small motor skills, and other creativity. Ms. Lisa shared her own baking traditions in her **Family Night programs**. The best part about our virtual programs is that you can tune into our Facebook page at <https://www.facebook.com/harkerheightspubliclibrary> even now to watch these and upcoming episodes!

All Aboard the Polar Express! The Library and its volunteers presented a **Polar Express Experience** at the Parks and Recreation Frost Fest. Attendees met a conductor, got a ticket for the train, listened to a reading of the popular “Polar Express” book, and road a trackless train to see Santa!

The Library’s new Story Walk opened at Harker Heights Community Park on Friday, December 10th. Take a stroll around the short trail near the playground. Enjoy reading “Lights of Winter: Winter Celebrations Around the World” by Heather Conrad and DeForest Walker. Learn about many different customs, people, and their celebrations!

LIBRARY

The **December Book Discussion Club** reads “**Away With the Penguins,**” also known as “**How the Penguins Saved Veronica,**” by **Hazel Prior**. A curmudgeonly but charming octogenarian, her estranged grandson, and a colony of penguins prove that it’s never too late to be the person you want to be! Join us on Thursday, December 16th at 6:30 p.m. for a lively discussion of this heartwarming tale. If you would prefer to join us virtually, then e-mail lyoungblood@harkerheights.gov for an invitation to our virtual meeting.

Visit the Library for “**Ada Twist Scientist Storytime**” with **Military Child Education Coalition** on Friday, December 17th at 10:00 a.m. Children ages 2-6 and their families join MCEC and the Library for stories, crafts, and science! Call 254-953-5491 to register.

Ring in the new year a little early with our “**Happy New Year Storytime**” on Wednesday, December 29th at 10:00 a.m. Children ages 2-6 and their families ring in the new year with a **New Year’s Eve-themed program**. Call 254-953-5491 to register for this program.

PARKS AND RECREATION / ACTIVITY CENTER

SPECIAL EVENTS

Frost Fest at Community Park was again a resounding success! With an estimated 2,000 attendees, the event offered a **Holiday Market, hot chocolate, cookies, live holiday music provided by the Western Flyers, Story Walk, Polar Express train rides, and a visit with Santa!** Attendees were able to watch ‘Elf’ on the outdoor big screen immediately following the event, with craft beer available from **Iron Gauntlet Brauhaus!**

Voting for the **Harker Heights Parade of Lights** is open now and ends on December 15. The map and ballot can be found on the Parks and Recreation page of the City’s website.

Voting ends today for the **Wreath Decorating Contest!** Voting can be completed in person at the Harker Heights Activities Center or online on the Parks and Rec page.

SENIOR RECREATION

We are excited to have welcomed the **Senior Recreation Program** back to the Harker Heights Recreation Center! For additional information, please call 254-953-5657 or nbroemer@harkerheights.gov.

ATHLETICS

Fall Youth Basketball is ongoing until January with over 220 participants!

Winter Youth Soccer registration is open now until January 6. Volunteer coaches are needed!

Winter Adult Volleyball registration is open now until January 11. Register your team today!

PARKS

Visit the **Urban Forestry** page on the Parks and Rec website for info on the protection, management, and conservation of trees and vegetation in the City of Harker Heights.