

CITY MANAGER'S REPORT



DECEMBER 13, 2022

Upcoming City Events, Activities, and Updates

As of November 1, 2022, the City of Harker Heights has launched its new City Information Portal. This page allows our residents and visitors to review meeting agendas and minutes for the City Council and to the various Boards and Commissions.

Within the Portal, one can:

- view upcoming and past meetings using the Calendar
- review agendas and minutes within the Meetings area
- search for documents in our online library
- submit an online Public Records Request
- submit an online application to volunteer on a City Board, Commission or Committee



Look for
this button!

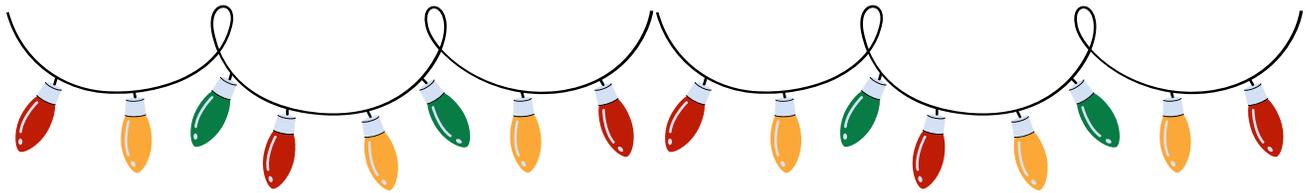
The City Information Portal can be found by visiting the City's webpage:
<https://harkerheights.gov/>

Human Resources Department

- The Parks and Recreation Department hires two new Light Equipment Operators. Brandon Casto was hired on November 15th and Duston Weaver was hired on December 7th.
- The Police Department welcomes a new employee. Parks Part Time Recreation Aide James Hoffman was promoted on November 26th to the position of Telecommunicator.
- The Public Works Department promoted an employee on November 26th. Eric Jackson was promoted to the position of Heavy Equipment Operator.
- Parks Light Equipment Operator Luis Araujo announces his retirement, effective December 16th. Congratulations Luis!
- The Finance Department will be welcoming a new employee on December 19th. Chelsea Jennings will begin working for the City on December 19th.

The Stewart C. Meyer Harker Heights Public Library

The Stewart C. Meyer Harker Heights Public Library was excited to be included in the Frost Fest and Howdy Holiday Activities Friday and Saturday, December 9 and 10, 2022! We provided arts and crafts, games, decorating, and a performance by Singing Zoologist Lucas Miller! Thank you Library Volunteers, the Harker Heights Arts Commission, Harker Heights High School Key and Interact Clubs, and the boys and Girls club for helping out with the set-up, take-down, and working with kids at our holiday Maker-Space!



The Holiday Maker-Space tree will be on display at the Library throughout December! Take a look at the amazing creations provided by attendees at Frost Fest and Howdy Holidays. The Harker Heights Arts Commission organized the Maker-Space and encouraged individual expression as well as community art!

Do you need a place to de-stress? Are you looking for a creative outlet?

Drop by the Library and Activities Center:

Tuesday, Wednesday, and Thursday, December 20, 21, 22,

and

Tuesday, Wednesday, and Thursday, December 27, 28, 29 from 2-7pm for our **Holiday Maker-Space. Wrap gifts, or make a few gifts of your own with everything that we have available!**



December In-Person Programs:

The Library celebrates the holidays from Monday, December 12 through Friday, December 30, 2022! From storytimes to science treats, we have something for everyone!

Wednesday, December 14 at 10am: Holiday Storytime with music and more at the Library!

Thursday, December 15 at 9am: Winter Holidays Storytime for ages 3-6 and their families – Enjoy songs, rhymes, and age-appropriate activities for education and fun!

Thursday, December 15 at 10am: Winter Holidays Toddler Time for ages 0-3 and their families – Enjoy songs, rhymes, and age-appropriate activities for education and fun!

Thursday, December 15 at 6:30pm: Polar Express Family Storytime – Bring the whole family for holiday fun!

Saturday, December 17 at 10am: Polar Express Family Storytime – Bring the whole family for holiday fun!

Tuesday, December 20 at 10am: BabyTime (lapsit) – Bring your baby ages 0-18 for a special time filled with rhymes and songs!

Wednesday, December 21 at 10am: Christmas Storytime music and more to the Library!

Thursday, December 22 at 9am: It's Christmas Time Storytime for ages 3-6 and their families – Enjoy songs, rhymes, and age-appropriate activities for education and fun!

Thursday, December 22 at 10am: It's Christmas Time Toddler Time for ages 0-3 and their families – Enjoy songs, rhymes, and age-appropriate activities for education and fun!

Tuesday, December 27 at 10am: BabyTime (lapsit) – Bring your baby ages 0-18 for a special time filled with rhymes and songs!

Wednesday, December 28 at 10am: It's a New Year Storytime music and more to the Library!

Thursday, December 29 at 9am: Happy New Year Storytime for ages 3-6 and their families – Enjoy songs, rhymes, and age-appropriate activities for education and fun!

Thursday, December 29 at 10am: Happy New Year Toddler Time for ages 0-3 and their families – Enjoy songs, rhymes, and age-appropriate activities for education and fun!

The Stewart C. Meyer Harker Heights Public Library

Pokemon card games return on Saturday, December 17, 2022, from 1-3pm at the Library! Bring your cards, or play with ours! Library volunteers will help you learn and play! The games will begin EVERY SATURDAY beginning in January!

Join our Book Discussion Club on the third Thursday of each month at 6:30 pm! Read a different book each month, and get together with other avid readers to discuss! Meet Thursday, December 15, 2022, at 6:30pm at the Library to discuss "Flatland: A Romance in Many Dimensions" by Edwin A. Abbot. This parody of Victorian social customs is particularly applicable for today!

The huge tree has returned to the Library and Activities Center and is decked out with holiday cheer! Stop by the lobby to see a beautiful 12 ft. tree decorated! This is a great photo spot.

Planning and Development Department

The Planning and Development staff has earned many certifications this fiscal year to date. In order to earn each certification each employee had to take a class, spend many hours studying, have qualified experience, and then show that they could apply that knowledge by passing an exam. Congrats on the following accomplishments:

- Wilson Owens: Code Enforcement Officer license.
- Courtney Fye: Residential Plans Examiner certification; Residential Building Inspector certification; Permit Technician certification.
- Michael Beard: Fire Plans Examiner certification.

Congratulations to Yvonne Spell for being elected to Chairperson for the Cen-Tex Sustainable Communities Partnership's staff committee. Cen-Tex is a regional partnership between Fort Hood and eight Central Texas Municipalities that is used to promote sustainability throughout our region.

Eric Moree graduated the Harker Heights Vision XXI leadership class.





Finance Department



ONLINE UTILITY BILL PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$431,215.89	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04
February	\$447,458.01	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29
March	\$427,327.54	\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14
April	\$450,611.99	\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91
May	\$457,447.36	\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14
June	\$559,624.69	\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59
July	\$593,523.31	\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69
August	\$626,576.19	\$473,342.17	\$380,976.99	\$356,562.37	\$394,788.59
September	\$733,557.95	\$575,867.17	\$466,173.61	\$320,090.38	\$364,257.96
October	\$550,329.57	\$615,499.23	\$433,650.72	\$399,497.35	\$306,871.13
November	\$597,938.12	\$488,924.69	\$305,732.61	\$358,146.37	\$286,085.34
December		\$540,030.51	\$380,537.34	\$275,957.76	\$249,823.02

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS



	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$110,804.07	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41
February	\$107,542.69	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50
March	\$112,330.20	\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47
April	\$110,142.69	\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79
May	\$111,214.36	\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68
June	\$126,583.78	\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26
July	\$127,979.57	\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75
August	\$136,631.66	\$121,311.92	\$113,130.64	\$107,866.92	\$102,878.90
September	\$153,943.37	\$128,969.57	\$137,771.86	\$106,122.80	\$92,411.37
October	\$120,331.11	\$133,559.38	\$123,306.75	\$120,968.81	\$98,509.88
November	\$131,364.63	\$109,105.34	\$94,961.20	\$97,515.15	\$84,134.74
December		\$115,096.07	\$116,508.98	\$99,255.97	\$71,988.89



KIOSK PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$9,974.61	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13
February	\$12,965.79	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94
March	\$13,519.99	\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68
April	\$13,777.77	\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52
May	\$14,264.27	\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51
June	\$17,616.84	\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76
July	\$19,794.27	\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21
August	\$17,131.77	\$13,053.66	\$17,566.80	\$20,613.07	\$22,002.97
September	\$21,855.49	\$15,046.80	\$24,119.28	\$18,407.61	\$20,300.64
October	\$17,549.59	\$19,801.71	\$18,037.50	\$19,399.15	\$15,677.88
November	\$17,225.45	\$14,707.98	\$15,206.33	\$20,304.92	\$15,970.14
December		\$14,030.94	\$14,953.30	\$15,822.59	\$12,904.99

NUMBER OF E-BILLS SENT OUT



	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	3,565	3,245	2,719	2,406	2,506
February	3,566	3,290	2,759	2,471	2,522
March	3,555	3,293	2,880	2,519	2,516
April	3,603	3,321	2,819	2,552	2,502
May	3,654	3,364	2,847	2,533	2,482
June	3,698	3,396	2,931	2,588	2,439
July	3,695	3,461	2,976	2,582	2,407
August	3,747	3,505	3,069	2,622	2,380
September	3,746	3,523	3,072	2,669	2,370
October	3,789	3,536	3,127	2,664	2,305
November	3,757	3,548	3,186	2,695	2,357
December		3,533	3,201	2,715	2,387

CODE ENFORCEMENT SUMMARY

November 1 thru November 30, 2022

Violation Type	Quantity	Percentage
Grass Parking	79	45.40%
Outside Storage	26	14.94%
Bulk Items	25	14.37%
Grass	12	6.90%
Brush	10	5.75%
Tires	5	2.87%
Junk Vehicle	4	2.30%
Trailer	4	2.30%
Boat	2	1.15%
Basketball Goal	1	0.57%
Building Inspection	1	0.57%
Fencing	1	0.57%
Heavy Vehicle Parking	1	0.57%
Maintenance	1	0.57%
Other*	1	0.57%
Skirting	1	0.57%
Rubbish & Trash Containers	0	0.00%
Trash	0	0.00%
Tree limbs	0	0.00%
Total	174	100.00%

*For Fiscal Year 21-22 the category "Other" includes the following:
Stormwater Contamination; Illegal Dumping; Storage Containers;
Lack of Permit for Work; Façade Maintenance; Heavy Vehicles;
Parking on the Grass; & Unpermitted Use of Property

**As of May 2022, Heavy Vehicle Parking is longer included in the "Other" Category.

***As of June 2022, Parking on the Grass (Grass Parking) is no longer included in the "Other" Category

CODE ENFORCEMENT SUMMARY

October 1, 2022 thru September 30, 2023

Violation Type	Quantity	Percentage
Grass Parking	156	35.29%
Grass	97	21.95%
Bulk Items	49	11.09%
Outside Storage	45	10.18%
Brush	31	7.01%
Trailer	16	3.62%
Basketball Goal	12	2.71%
Tires	12	2.71%
Junk Vehicle	7	1.58%
Boat	3	0.68%
Maintenance	3	0.68%
Tree limbs	3	0.68%
Fencing	2	0.45%
Heavy Vehicle Parking	2	0.45%
Building Inspection	1	0.23%
Other*	1	0.23%
Skirting	1	0.23%
Trash	1	0.23%
Rubbish & Trash Containers	0	0.00%

Total 442 100.00%

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City of Harker Heights
Planning & Development
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Economic Development Report

NOVEMBER 2022 DEVELOPMENT ACTIVITY REPORT

COMMERCIAL DEVELOPMENT

The City issued zero (0) commercial construction permits within the month of November.

To date (November 30, 2022) the City has issued a total of twenty (22) commercial permits totaling \$26,265,552.00 in project valuation for calendar year 2022.

RESIDENTIAL DEVELOPMENT

The City issued a total of **three (3)** permits for single-family residential construction within the month of November.

- 2 Single Family Permits in The Ridge
- 1 Single Family Permit in area on E. Knight's Way/E. FM 2410

The City issued a total of **four (4)** permits for two-family (duplex) residential construction within the month of November.

- 1 Duplex Permit in North Side
- 3 Duplex Permits in The Enclave

To date (November 30, 2022) the City has issued a total of one hundred fifty-two (152) residential permits, one hundred and one (101) single-family permits, fifty-one (51) two-family permits, and zero (0) multi-family permits in calendar year 2022.

As of November 30, 2022, the estimated population for the City of Harker Heights is **34,802** residents. According to the US Census, the population as of April 1, 2020 was 33,097 residents. Since that time, we have added 574 new water accounts with an average household size of 2.97.