

HARKER HEIGHTS

The Bright Star of Central Texas



City of Harker Heights

Planning & Development Department

planning@harkerheights.gov

Building & Code Enforcement

254-953-5647

Residential Building Permits

Commercial Building Permits

Contractor Registration

Inspections

Code Enforcement

Planning & Zoning

254-953-5648

Business Registration

Plats

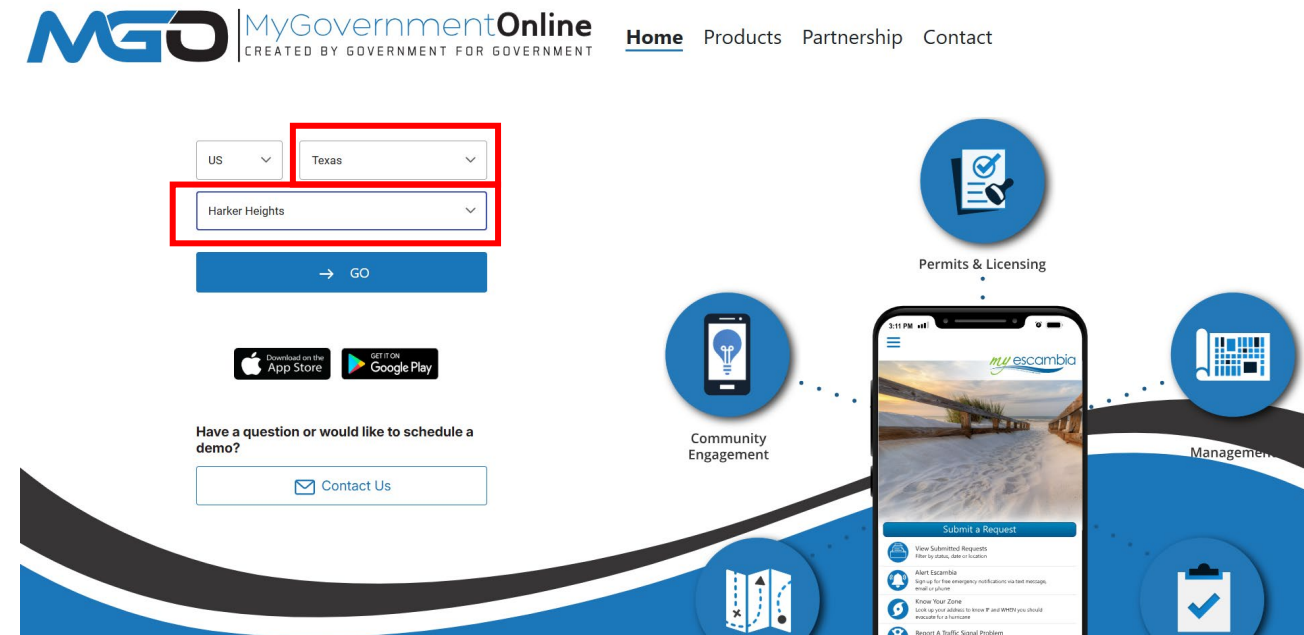
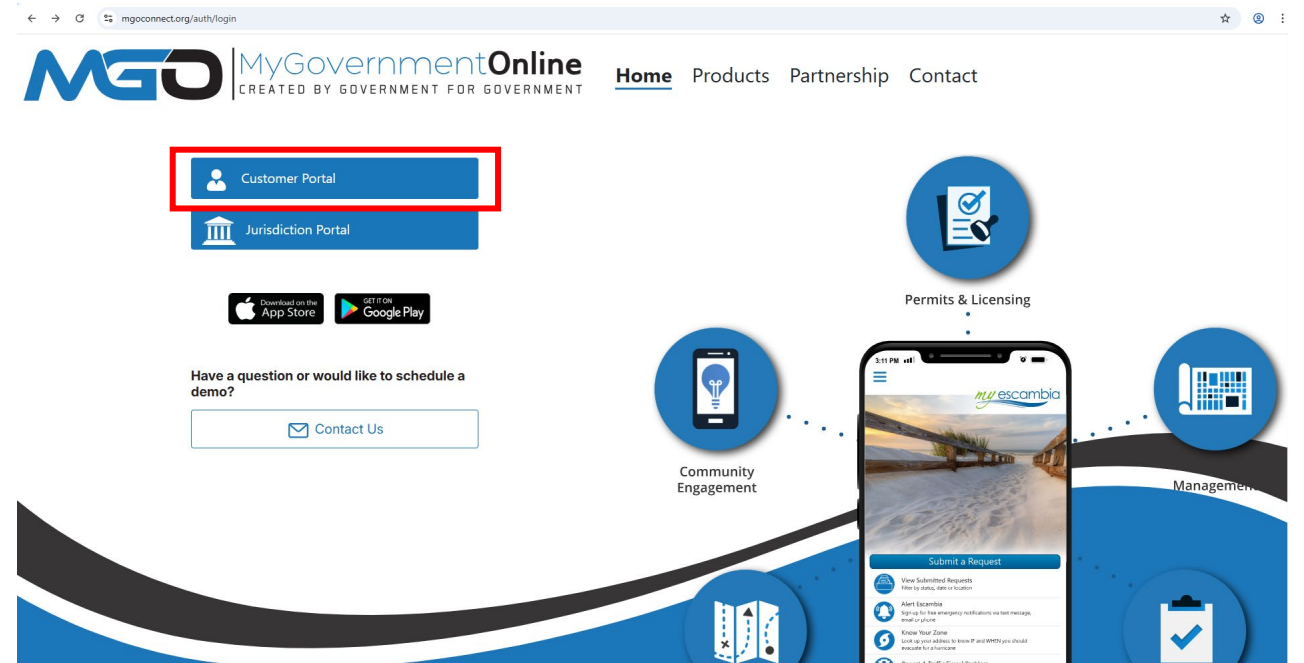
Zoning

Special Events

Maps & GIS

Creating a New User Account –OR– Logging Into an Existing Account

- Prior to getting started, it is encouraged by MGO to download and install Mozilla Firefox or Google Chrome for the most secure browser platform.
- The software can work on your smartphone but works best on a desktop.
- **Step 1:** Go to www.mgoconnect.org and select the Customer Portal
- **Step 2:** Set state to Texas and Jurisdiction to Harker Heights. **Do not set jurisdiction to Bell County**



Creating a New User Account –OR– Logging Into an Existing Account

- **Step 3:** Once on the homepage, you can either Login to your existing account, or create a new account utilizing the tabs at the top. Once logged in, your name should appear on the homepage, along with the selected jurisdiction.
- For assistance logging in or creating a new account, please call MGO Tech Support 866-957-3764

Harker Heights
The Bright Star of Central Texas

Home Login New Account Support Help

Guest Current Jurisdiction: Harker Heights

Apply Online For A Permit

Search Permits

Search Solution Centers

Search Planning and Zoning

Apply Online for Planning and Zoning

MGO Connect Mobile - Customer Portal

MGO Government Online

Please choose your jurisdiction

State: Florida

Jurisdiction: Escambia County

Continue

Watch on YouTube

MGO Connect Customer Portal

- Receive Service From Any Participating Jurisdiction.
- The Top Header Menu Manages Services Across All Jurisdictions.
- Use The Left-Hand Menu To Access Jurisdiction Specific Services.
- Install the Mobile App To Access Online Services With Your Mobile Device.

Download on the App Store

GET IT ON Google Play

What Can We Help You Do Today?

985-851-0760 MGO Contact Us

f in

Planning & Zoning

- **Step 1:** Apply Online for Planning and Zoning
- **Step 2:** Select Planning and Zoning

Harker Heights
The Bright Star of Central Texas

Home Login New Account Support Help Guest Current Jurisdiction: Harker Heights

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What Can We Help You Do Today?

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Please select a project type

Planning and Zoning



Planning & Zoning

- **Step 3:** Select the applicable application type

The City of Harker Heights has 10 applications for Planning & Zoning encompassing business registrations, conditional use permits, construction plans, plats, and rezoning.

Please select an application type:

Business Registration Form Application

Application Preview

→ Open

Concept Plan Application

Application Preview

→ Open

Conditional Use Permit Application

Application Preview

→ Open

Construction Plan Review Application

Application Preview

→ Open

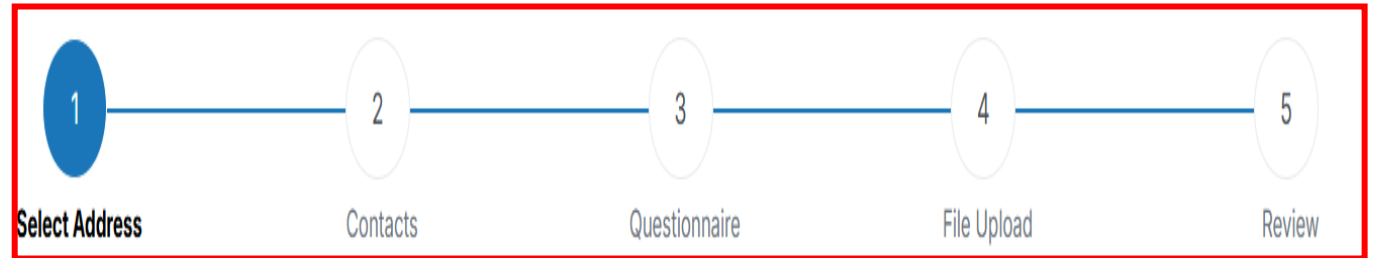
Planning & Zoning

- **Step 4:** Complete, review, and submit your application

Fill out each section of the application. The required information and files will vary depending on the application type.

Items with a red * are required to be completed before the software will allow you to submit your application

Adobe PDF's are the preferred document type. The MGO software has difficulty accepting JPG or JPEG files.



Business Registration Form Application

 Address

Planning & Zoning

- **Step 5:** Once your request is submitted, an application number will populate.

If your application is missing required information, the City will return the application to you for review.

If this happens, review the comments left by City Staff, make the necessary corrections to your application, and re-submit.

The application on the right was missing the required documents, and a comment was left by City Staff.

The screenshot shows a web interface for managing a request. At the top, there is a navigation bar with tabs: Overview, Address or Location, Contacts, Questionnaire, File Upload, and Comments. The main content area has a yellow header for a request with ID # 2769158, which was previously 'Sent to Jurisdiction'. Below this, details are shown: Jurisdiction (Harker Heights), Category (Planning and Zoning), and Type (Business Registration Form Application). A 'Back' button is visible. A second navigation bar is shown below, with the 'Comments' tab highlighted. This leads to a red header for the same request, now 'Returned for your review'. A yellow warning box states: 'Online request is NOT submitted. After you finish saving your changes please go to the Overview section and press Submit to return to the jurisdiction.' Below this is a table of comments.

Date	Author	Comment
05/06/2025 12:12 PM	[REDACTED]	Please upload the following documents to the application: -Limited Liability Company (LLC) Certificate of Filing from the Secretary of State Office OR Doing Business As (DBA) Certificate from the County Clerks Office -Building Floor Plan



Planning & Zoning

- **Step 6:** Once your request is accepted, a project number will be associated.

You can view the status of your project by using the MGO “dashboard’ tab

General Filters

Jurisdiction

Harker Heights

Location/Address

Contact

Projects/Requests

All

Project Filters

Project Type

All

Planning and Zoning

Project Status

All

Project# 2025-152

Open

Address

305 Millers crossing harker heights TX 76548

Jurisdiction

Harker Heights, TX

Project Alias

Project Type

Planning and Zoning

Work Type

Created Date

05/06/2025 12:16 PM

Completed: 12.5%



Request Number

2769158

Balance Due

\$75.00



X Remove

1 of 1



1



10



Planning & Zoning

- **Step 7:** From the dashboard, you can access many functions of the project:
- Viewing City Staff Comments
- Uploading/Downloading/ Printing documents
- View completed/pending tasks
- View and pay associated fees

Overview Contacts **Tasks Fees Docs Comments**

+ Add Alias # 2025-152

Address
305 Millers crossing harker heights TX 76548

Jurisdiction
Harker Heights, TX

Project Name

Date Created
05/06/2025

Date Updated
05/06/2025

I Want To...

- Print Permits /Documents/Letters
- Pay Fees & Print Receipts
- View and Request Inspections
- View Project Tasks & Statuses
- Communicate with Jurisdiction

Map showing project location at 305 Millers crossing, Harker Heights, TX. Landmarks include Veterans Memorial and Harker Heights City Hall.